



Warranty Information Fiber Optic Patch panels

5 YEAR LIMITED WARRANTY

LightWave Manufacturing & Services, LLC guarantees all its Fiber Optic Patch Panels to be manufactured using only first-class components and provides a 5 Year Limited Warranty against any defects in material and workmanship.

The warranty does not apply to damage caused by abnormal or unreasonable use of any of the implements (including repairs or alterations other than by our Authorized Service Center). MTP Cassettes that have been opened are voided from this warranty.

This warranty gives you specific legal rights. Additional rights may be available under the laws of your State or Province. It is in place of all other warranties, including warranty of fitness for a particular purpose and warranty of merchantability and excludes any liability for incidental or consequential damages.

REPAIRS

For issues with your LightWave Fiber Patch Cables please contact LightWave to obtain a Return Material Authorization (RMA) form and return your product, with the RMA form to the address below:

United States Service Center:

LightWave Manufacturing & Services, LLC
Service Center
2818-A Hungary Road
Richmond, VA 23228

Please ship Fiber Panels in its original packaging via US Mail Certified, Registered Mail Insured, or by UPS.

A damaged Fiber Panel not covered by the warranty can be repaired. Note that repair costs and handling charges may apply. If so, you will be notified prior to any service. Please send to the address above and include your name, address, phone number and e-mail address (optional) with your return.

LightWave Manufacturing & Services
PO Box 28928
Richmond, VA 23228

Phone: 804-672-8426
Fax: 804-672-8427
Email: info@lightwavecable.com